

## Modern Slavery Statement FY2022

### **Foreword**

Modern slavery has an horrific personal impact on the millions of people subjected to it around the world.

Alongside that human damage, its potential to undermine shareholder value through reputational damage and financial risk means it is also an investment issue.

Safeguarding human rights is important to long-term business sustainability as supply chains expose companies across many sectors to significant risks. Most businesses in Australia face those same risks.

While many companies have governance practices in place to protect the human rights of their own staff, it can be more challenging to understand and address practices across their supply chains.

This is the third year companies with revenue above \$100m have been required to report under the Modern Slavery Act.

We now have some visibility of the way listed and large-scale organisations are managing the modern slavery risks within their business.

When ACSI analysed the first year's public reporting under the Act in <u>Moving from paper to practice</u>: ASX200 reporting under <u>Australia's Modern Slavery Act</u>, it seemed many companies took a 'race to the middle' approach, satisfying the legal requirements of the Act without disclosing more than key peers.

As reporting continues to mature ACSI expects to see those companies moving well beyond nominal compliance, to consider the issues more deeply.

ACSI's work focuses on supporting management of ESG issues in ASX listed companies, including modern slavery.

The Federal Government is holding a review into the Act and will consider the need to establish an Anti-Slavery Commissioner to oversee the legislation and some form of enforcement measures, including financial penalties.

ACSI will be making a submission to that review and will continue to engage with listed companies about tackling the scourge of modern slavery around the globe.

While ACSI is not required to deliver a modern slavery statement under the Act, we believe it is beneficial to understand our risks, and report them.

ACSI's exposure to modern slavery risk is a reputational and financial one, however it is important to recognise that the real risk is to the workers who are being exploited and harmed via various unscrupulous business practices. We encourage businesses of all sizes and industries to assess their exposure to modern slavery, whether or not they are legally required to do so under the Act.

This statement is our way of keeping ourselves accountable to what we would like to see from business leaders going forward.



### About ACSI

Established in 2001, ACSI exists to provide a strong voice on financially material environmental, social and governance (ESG) issues. Our members include 26 Australian and international asset owners and institutional investors with over \$1 trillion in funds under management.

Through research, engagement, advocacy and voting recommendations, ACSI supports members in exercising active ownership to strengthen investment outcomes.

Active ownership allows institutional investors to enhance the long-term value of retirement savings entrusted to them to manage.

ACSI members can achieve financial outcomes for their beneficiaries through genuine and permanent improvements to the environment, social and governance (ESG) practices of the companies in which they invest.



26 Australian & international investors



Leading voice on ESG issues and advocacy



ACSI members manage \$1 trillion in assets



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# Structure, operations and supply chain

The Australian Council of Superannuation Investors (ACSI) (ACN 164 568 610) is a public company limited by guarantee domiciled in Melbourne, Australia. As at 1 October 2022, ACSI employs 22 permanent staff and we support our 26 Australian and international members. ACSI is a standalone entity whose registered office and principal place of business is Level 23, 150 Lonsdale Street, Melbourne.

This statement covers the principal activities of ACSI and the associated supply chains as follows:

#### Principal activities

- Undertake or commission research into relevant environmental, social and governance (ESG) issues
- Provide information to members that assists them with the development and implementation of ESG policy
- Provide educational activities, materials, seminars and conferences related to ESG issues
- Engage with ASX300 companies in order to understand and, where appropriate, improve the management of ESG risks and opportunities
- Provide voting alert services to subscribers on the ESG practices of Australia's ASX300 companies and large overseas listed companies to aid with voting and engagement decisions
- Provide fee-for-service consulting services on ESG policy development and disclosure
- Coordinate the provision of information from and to international service providers for subscribers of international engagement services; and
- Advocate for improved ESG practices and standards.

Operational functions including Finance and Corporate Services and Company Secretariat support our member facing teams who undertake the principal activities outlined above.

#### Supply chain

- Publication of research reports including reports that are commissioned by us or partnered with other organisations
- Presentation of ESG materials and information via publications or virtual reporting
- Corporate hospitality and sponsorship material suppliers engaged for our events
- Partnership with key suppliers in the delivery of our voting research and alert services and International Engagement services
- Office equipment, consumables and tenancy requirements
- Technology (hardware, software and cloud services) including telephony and virtual services; and
- Utilities and professional services who provide services directly to ACSI or via our tenancy lessor.

During the reporting period, we engaged with 73 direct suppliers who are Australian based and 18 direct suppliers whose operations are offshore or have extended workforce offshore.



# Risks of modern slavery practices in our operations and supply chains

#### ACSI governing body and risk appetite for modern slavery risk

ACSI respects the human rights of all our stakeholders and promotes human rights as part of our ESG work. Where we identify or are informed of any instances of modern slavery risk, we will seek to understand them and will work constructively to remediate them.

We have a governance structure that oversees the identification and assessment of modern slavery risk and supports the Board with appropriate information and oversight of the process. The governance structure is outlined below:

#### Working Group

A cross functional working group with members from Finance & Operations, Stewardship, Research and Advocacy and Corporate Affairs are responsible for the assessment, development and implementation of risk management activities, including to identify, prevent and mitigate risks associated with modern slavery. This group is led by the CFO/COO.

#### Finance, Risk and Audit Committee (FRAC)

The FRAC assists the Board in discharging its responsibility by advising on the effectiveness and operations of ACSI's internal controls over financial and other operations and reporting and compliance with legal and regulatory requirements.

#### **ACSI Board**

The Board is responsible for the oversight of ACSI's audit, compliance and risk management and the interpretation of ACSI's rules and policies.

#### Potential risks in our operations and supply chains

ACSI recognises there is a risk of modern slavery practices in its operations and supply chain, just as modern slavery is a risk factor for all businesses within the financial services sector. Given the nature of our business, our modern slavery risks are largely related to those arising from our office operations (office supplies, IT equipment, tenancy maintenance, cleaning and security), events and marketing, transport and travel. The procurement of the goods and services for these areas of operations potentially exposes ACSI to inherent risks such as sector risks (e.g., use of low skilled labour, migrant workers, reliance on third party labour hire or other vulnerable workers) and country risks (e.g., goods produced in countries with higher prevalence of modern slavery).



# Assessing ACSI's modern slavery risk

#### Risk assessment process

ACSI has incorporated our approach to modern slavery practices within our existing risk framework to ensure that modern slavery risk has the same level of focus as other risks, and a consistency in approach including reporting to our FRAC and Board.

In considering the modern slavery risk in our operations and supply chains, we have taken into account the following factors:

- ACSI's principal business activities
- The social, political and environmental conditions in the countries our suppliers operate in
- Industry specific pressures; and
- Procurement categories with inherent modern slavery risk factors such as:
  - Vulnerable populations where migrant workers or base-skilled workers are particularly vulnerable to systemic issues such as underpayment and excessive work hours (cleaning, security, catering, transport and maintenance)
  - Business models structured around high-risk work practices where third-party labour arrangements may increase complexity in our supply chain (e.g. cleaning)
  - High risk product and service categories (IT hardware, building services, cleaning, security and maintenance); and
  - High risk geographies.











#### Our supply chains

Our spend for the reporting period remains similar to the last reporting period and the area of focus of our supply chain risk relates to the following:

#### 1. Technology hardware

ACSI engages a technology company to procure a range of different technology hardware products (eg. laptops, monitors and other peripherals). These products are typically manufactured in high risk countries in Asia Pacific where there's known issues with exploitation of labour practices due to the low-skilled nature of the work and the low cost model upon which the industry has been built. We are in the process of working with our suppliers to understand what actions they have in place to mitigate modern slavery risks in this area as, in our view, it presents a high inherent risk of modern slavery.

#### 2. Office supplies and stationery

From time to time ACSI procures office supplies and stationery from a number of Australian based companies who source these products from local manufacturers and offshore. This presents a high inherent risk and a focused area for ACSI due to the high country risks, industry risks and known labour rights issues relating to the manufacturing of these products.

#### 3. Offshore suppliers

We have identified eighteen suppliers who are either based offshore or have extended workforce offshore. We are in the process of working with our suppliers to understand what actions they have in place to mitigate modern slavery risks in this area as, in our view, it presents a high geographic risk of modern slavery.

#### 4. Hospitality

Throughout the year ACSI hosts a number of events (e.g. annual conference) and predominently rely on labour hire delivered by third party suppliers within the hospitality industry (e.g. hotels, caterers). This presents a high industry risk as the hospitality sector is known for issues relating to labour exploitation due to short-term unskilled labour.

In the last 12 months, ACSI continued to monitor and assess our modern slavery risk and are no instances of modern slavery within our supply chain have been brought to our attention.



# How we address modern slavery risk

We identified that many of our direct suppliers, especially those who are not required to report under the Australian Modern Slavery Act, failed to recognise the exposure to modern slavery in their operation and supply chain. To help educate our suppliers on the importance of modern slavery risk identification, ACSI held a Modern Slavery webinar for our suppliers. Along with the opportunity to ask questions, the session covered key risk management areas including reporting obligation, identifying the four key risk factors and key areas to look at when assessing the risk of modern slavery within supply chain. Future education opportunities like this will also be considered.

#### ACSI policy and position

ACSI values are set out in our <u>Code of Conduct</u>. We work hard to improve ESG practices and performance at listed Australian companies, and we recognise that it is incumbent on us to model the standards of conduct and behaviour that we expect from the organisations we examine.

Employees and representatives of ACSI are expected to comply with our policies, respect our values and the law, and be aware of their actions and of those around them.

The following aspects of our governance framework are relevant to our commitment to human rights:

Our Code of Conduct requires each employee to comply with our policies and conduct oneself in a manner reflective of our values of trustworthiness, respect, responsibility, caring, justice and fairness, excellence and stewardship. It is the responsibility of all ACSI staff to act in a way that creates a workplace environment that supports and embraces diversity and is free from discrimination, harassment, bullying and victimisation.

- All staff must respect the human rights of all our stakeholders and promote human rights as part of our ESG work.
- ACSI's Supplier Code of Conduct describes the minimum expectations of several ethical areas, including labour and human rights. Suppliers to ACSI are advised to review our Supplier Code and ensure that relevant areas of their business and supply chain meet our standards. We expect suppliers to consider modern slavery risks in their operations and supply chains and work with ACSI to consistently develop capacity to identify, manage, address and remediate modern slavery risks.
- Our Code of Conduct and employee training covers how employees can report suspected breaches of our requirements.
- Employees are encouraged to use our reporting mechanisms to report breaches.
- Reports from our employees are collated and reported to the FRAC.

ACSI has a high expectation of its staff, members and listed companies we engage with, with regards to the standards of conduct and behavior, including in relation to human rights and modern slavery.

#### Internal policies

Our internal policy suite addresses modern slavery and human rights in our employee code of conduct, employment conditions, diversity, procurement and remuneration policies. These policies are reviewed annually to ensure best practice has been considered and expectations are well understood. Given the nature of ACSI's work program and our purpose, our staff are keenly interested in human rights.



This extends to ACSI's own measures in place to ensure appropriate modern slavery disclosures and practices are undertaken by the businesses we engage and work with, including our own practices.

### Supplier due diligence and procurement policies

Our procurement processes are subject to a policy which includes the provision of minimum expectations around labour and human rights as outlined in our Supplier Code of Conduct.

In the reporting period we categorised suppliers by level of inherent risk which informs us of the level of due diligence we need to exercise. As a minimum all our suppliers are informed annually of our Supplier Code of Conduct and our commitment to ensuring that our business is operating with best practice principles, particularly regarding modern slavery risks. For all new suppliers or suppliers renewing contracts with us, we require them to read ACSI's Supplier Code of Conduct and either:

- Agree to the inclusion of supplier's commitment to ACSI's Supplier Code of Conduct clause in the contract between the supplier and ACSI; or
- Sign ACSI's supplier commitment declaration.

## ACSI's work supporting modern slavery risk reporting

#### Research

ACSI plays a leading role in working with policy makers, companies and responsible investors on workforce and human rights risks through our research. Over the past years, ACSI has produced three major research reports on modern slavery. Our latest report, Moving from Paper to Practice: ASX200 reporting under Australia's Modern Slavery Act (published in July 2021), assesses the first year of company reporting under the Modern Slavery Act. The research identifies areas where reporting can be improved and covers the practical steps businesses have taken to mitigate modern slavery risks in their operations and supply chains.

Our research report <u>Modern Slavery Risks</u>, <u>Rights and Responsibilities</u> (published February 2019) aims to increase the Australian business community's understanding of modern slavery risks in their operations and supply chains, and to help prepare businesses to meet the requirements under the Modern Slavery Act (Cth) for transparent public disclosure.

The Modern Slavery Reporting – Guide for Investors (published November 2019) was prepared by ACSI and RIAA to provide a framework for investor reporting. It provides broad context on matters investors may wish to consider in preparing their modern slavery statements and aims to assist investors both in developing their capacity to identify, manage, address and remediate modern slavery risks, and drive meaningful reporting and better practice across the market. The Guide supplements the guidance provided by the Australian Border Force (Government Guidance), providing additional information for investors on how they might address their investment activity in their modern slavery statements.

#### **Engagement**

ACSI conducts a year-round engagement program with ASX300 companies on material ESG issues and pursues a priority work program on behalf of its members. ACSI's priority themes include workforce issues, incorporating modern slavery and supply chains. ACSI has adopted a riskbased approach, using both sectoral and geographic exposures of ASX-listed companies to derive a list of priority companies in respect of modern slavery. In the year to 30 June 2022, ACSI's engagement prioritised 14 high-risk ASX300 companies, in the Consumer Staples, Consumer Discretionary and Health Care sectors. Overall, ACSI held 74 meetings with 63 ASX 300 companies where Modern Slavery issues were raised.



For companies with predominantly Australianbased businesses, ACSI's core focus continues to be on direct or indirect connections to the following business activities:

- Horticulture and fresh food supply chains – modern slavery risks in these sectors have been well documented, including cases where the seasonal workers have been underpaid, exploited, or subjected to inappropriate conditions.
- Cleaning and security workers
  performing these roles are at an elevated
  risk of exploitation. Worker vulnerability
  stems from the nature of contracting
  arrangements and the high
  representation of migrant workers, many
  of whom have precarious visa conditions.
- Franchise business models poor labour practices attributable to franchise arrangements have become wellknown in recent years. Issues such as wage underpayments, while not constituting modern slavery itself, raise red flags. Workforces here are, again often vulnerable in terms of residency status, language, or awareness of rights.

For those companies with international operations and supply chains, ACSI's engagement has focused on companies that are either running, or sourcing from, operations in countries with poor labour conditions or governance. ACSI's engagement with companies on human rights issues has included supply chain linkages to the Xinjiang Uyghur Autonomous Region (XUAR) within the People's Republic of China.

ACSI has also responded where issues have been raised with ASX-listed companies' operations by directly engaging with those groups, and through its role as a founding member of the investor-led initiative Investors Against Slavery and Trafficking Asia-Pacific (IAST APAC) which was convened for the purpose of engaging with companies in the Australia-Pacific region. Through engagement, IAST APAC seeks to promote effective action at investee companies that can find, fix and prevent instances of modern slavery, labour exploitation and human trafficking. For IAST APAC, in FY22 we participated in 6 meetings with 6 ASX300 companies.

#### Advocacy

Through our advocacy program, we engage broadly in relation to the Modern Slavery Act and in relation to the quality of reporting. ACSI has been a strong voice pushing for consistent progress from businesses in their assessment and management of modern slavery risk, so as to encourage a proactive approach that focuses on improvement rather than mere compliance with reporting requirements. Our most recent research Moving from Paper to Practice: ASX200 reporting under Australia's Modern Slavery Act has three recommendations for government. We are pleased to see the Modern Slavery Act is now the subject of review, with the Government seeking views on the Act, including potential improvements. We intend to participate in this review and continue to advocate for better management of the risks and associated reporting.



# Assessing the effectiveness of actions

Our work program with ASX300 entities includes six monthly review and analysis of engagement outcomes, which are shared with our members. This includes detailed reporting on our engagement meetings, including those with priority companies on human rights issues, to assist our members.

The continued focus that ACSI has placed on modern slavery risk, including research into ASX200 reporting, helps to ensure that our expectations of risk management and disclosure are understood. However, we recognise that this is an evolving area for many organisations within the Australian economy.

As we continue to work with our own supplier network and recognise areas of good practice and opportunities to improve, ACSI itself will evolve our risk assessment and reporting. This will include an annual refresh of our modern slavery risk tolerance to changes in our risk profile across our operations and supply chains and to ensure that our approach to risk identification and assessment remains effective. In addition, we will continue to deliver education, particularly for our suppliers who are not required to report under the Modern Slavery Act, and improved understanding of modern slavery risk exposure to those suppliers will be an area of focus.

ACSI will seek to understand the impact of this education on how our suppliers evolve their own modern slavery risk program, which will ultimately impact ACSI as a user of these direct, and indirect, suppliers.

# Other information (next steps)

Many businesses within our supply chain and operations are continuing to evolve programs to mitigate modern slavery risks, particularly those who are not required to report under the Australian Modern Slavery Act. In completing our program of work in support of our own Modern Slavery Statement this year, we have identified the following areas of development we wish to progress over the next 12 months:

- The need for continued education and support to our suppliers, particularly for those not required to report under the Modern Slavery Act.
- Continuing advocacy work on modern slavery, supporting public awareness of the issue, working with regulators and policy makers and engaging with the Australian Government on their three-year review of the Modern Slavery Act.



Australian Council of Superannuation Investors Level 23 150 Lonsdale Street Melbourne VIC 3000 Australia

P:+61 8677 3890 E:info@acsi.org.au W: www.acsi.org.au

